

Clearing the cache from your browser

Browsers are interesting creatures. Sometime they get something in their cache and no number of override attempts will clear it. When this occurs, funky things start to happen - one example is when you see an OLD version of a document rather than the NEW one. Or when a bit of functionality just....does....not....work.

Before using the prepayment options on the Dallas IFGS website at <http://dallasifgs.org/>, please clear the cache from your browser!

To be taken directly to the instructions on how to clear the cache for each specific browser, control-click on the desired link.

Instructions to clear the cache in:

[Chrome](#)

[Firefox](#)

[Internet Explorer](#)

[Safari](#)

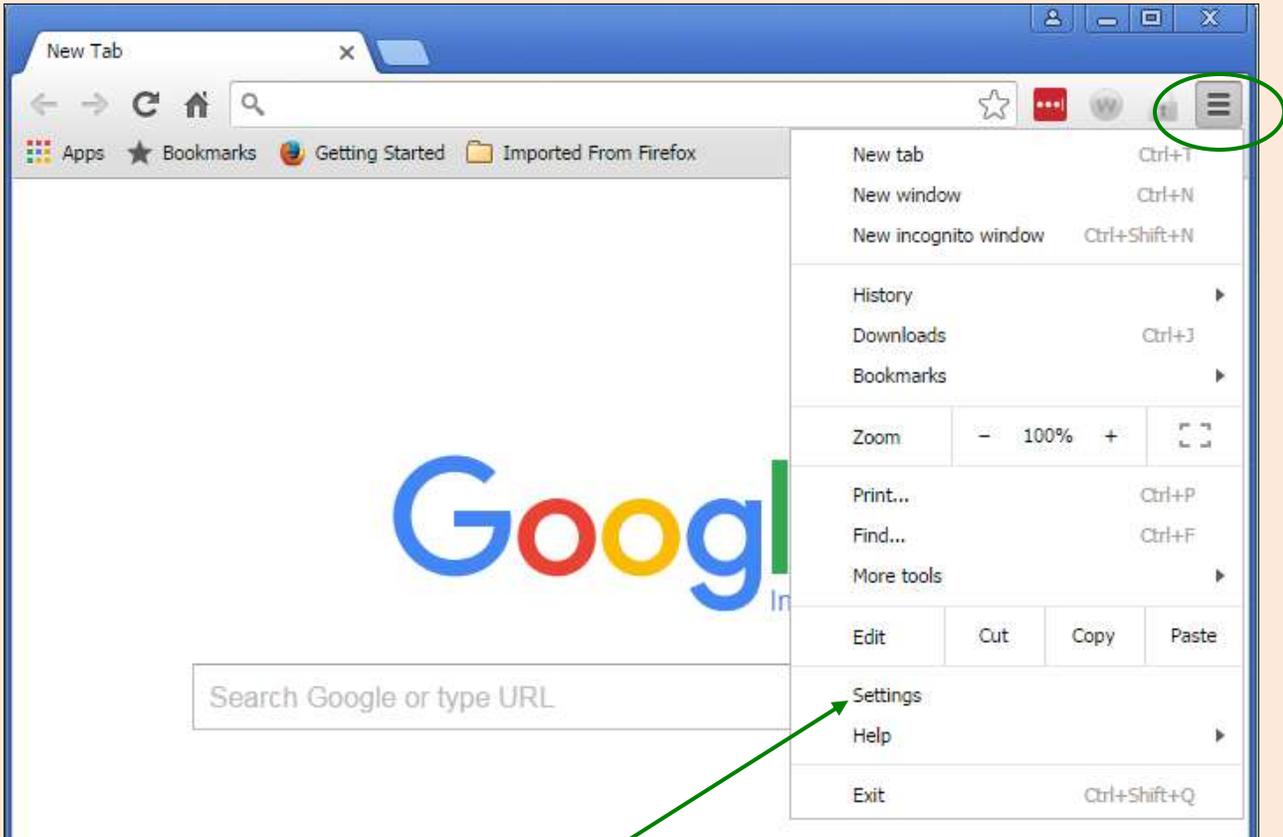
To return to this page, right click on the "Return to top" link then left-click "Open Hyperlink".

Please let me know if you have any questions.

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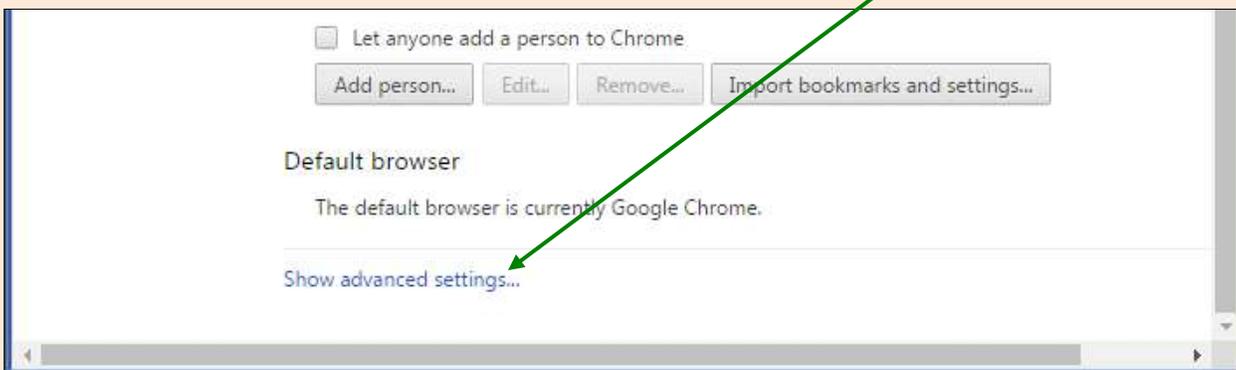
Chrome

1. In your Chrome browser, click on the [the three vertical lines](#) in the upper-right corner of the browser window.

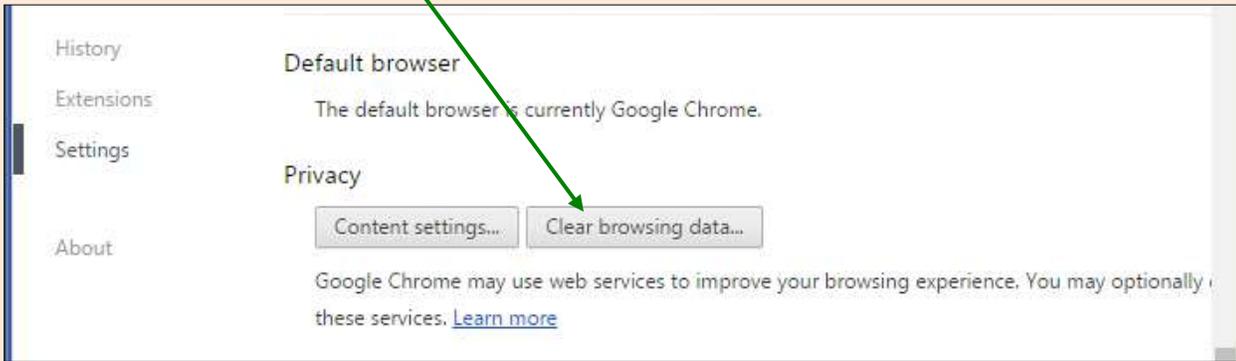


2. This displays the popup menu. Click on [Settings](#).

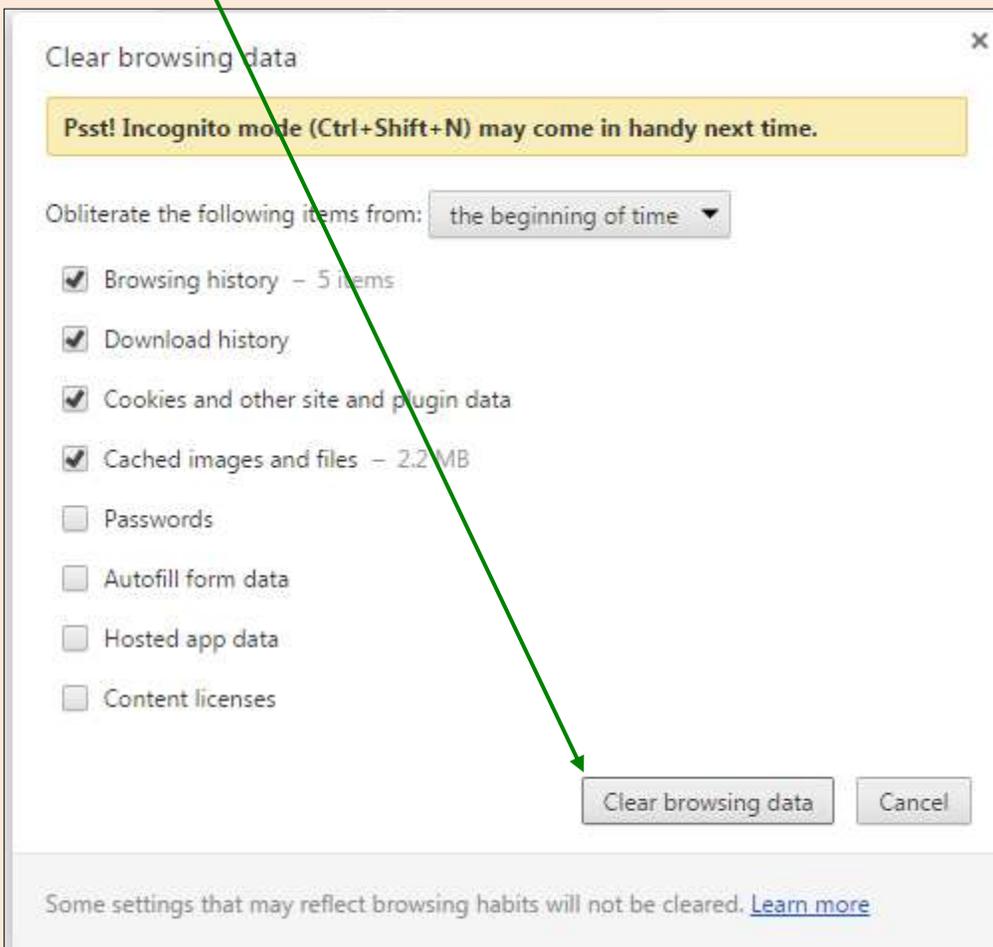
3. A new tabpage will be opened. Scroll down until you get to the "[Show advanced settings](#)" label, and click on it.



4. This will cause the tabpage to expand vertically, and an entirely new set of settings will now be displayed. Scroll down slightly and click on the "[Clear Browsing Data](#)" button.



5. Yet ANOTHER popup window will appear. Ensure that the options are selected as shown below, and click the "[Clear Browsing Data](#)" button.

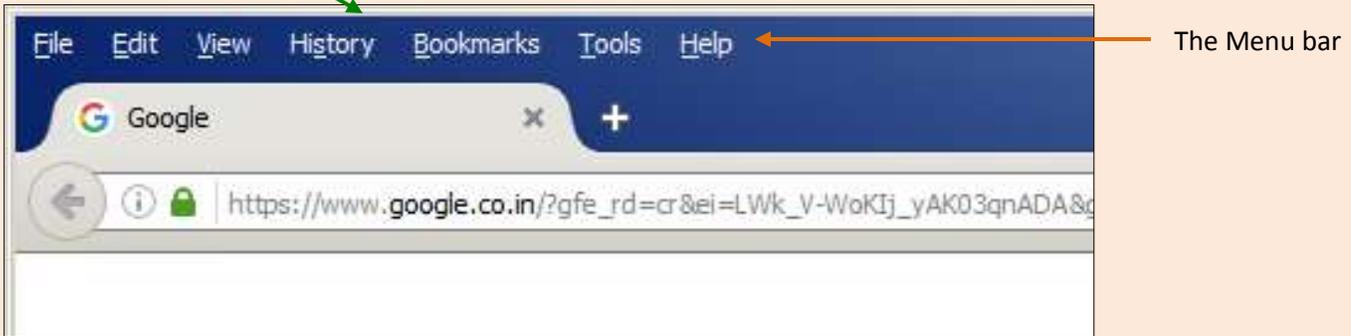


6. When the data has been cleared, this popup window will vanish and you will be back in the Settings tabpage. At this point the cache has been cleared and you can close this tabpage.

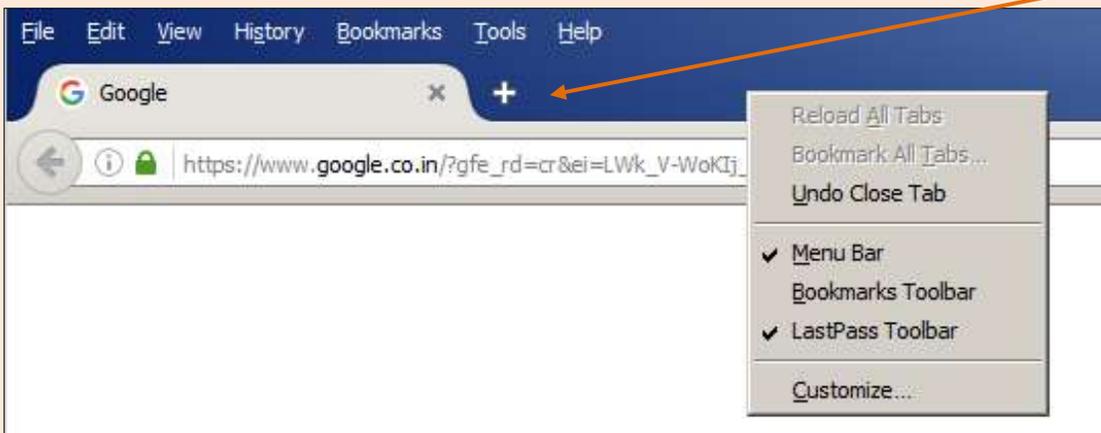
[Return to top](#)

Firefox

1. Ensure that the [Menu Bar](#) is visible.

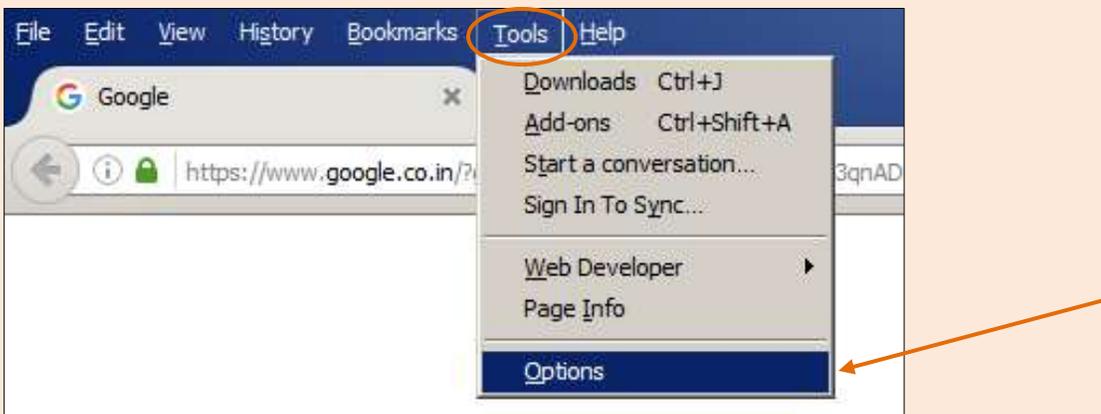


If the Menu Bar is not visible, make it visible by right-clicking in the unused grey area to [the right of the last visible tab](#)

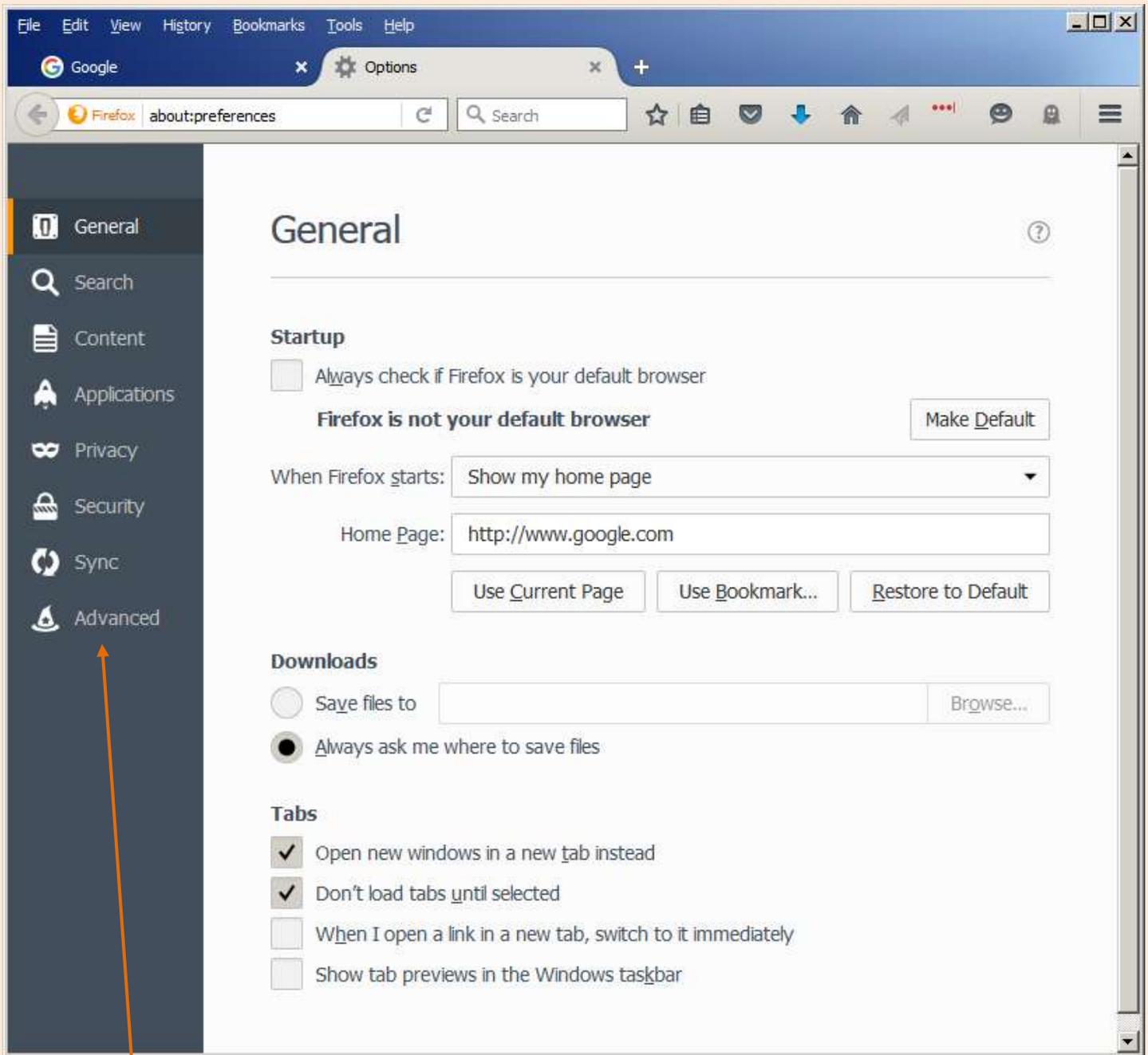


Then ensure that the "Menu Bar" entry is checked by LEFT-clicking on it to toggle the checkmark until it is ON.

2. Click the [Tools](#) menu item, then the "[Options](#)" sub-menu item.

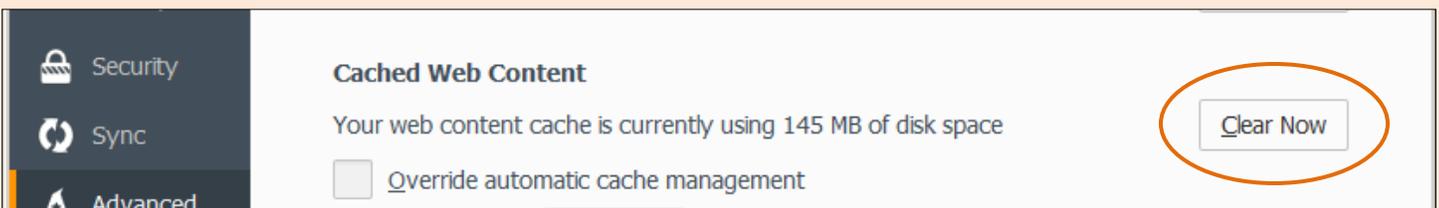


3. This will open a new "Options" tabpage.

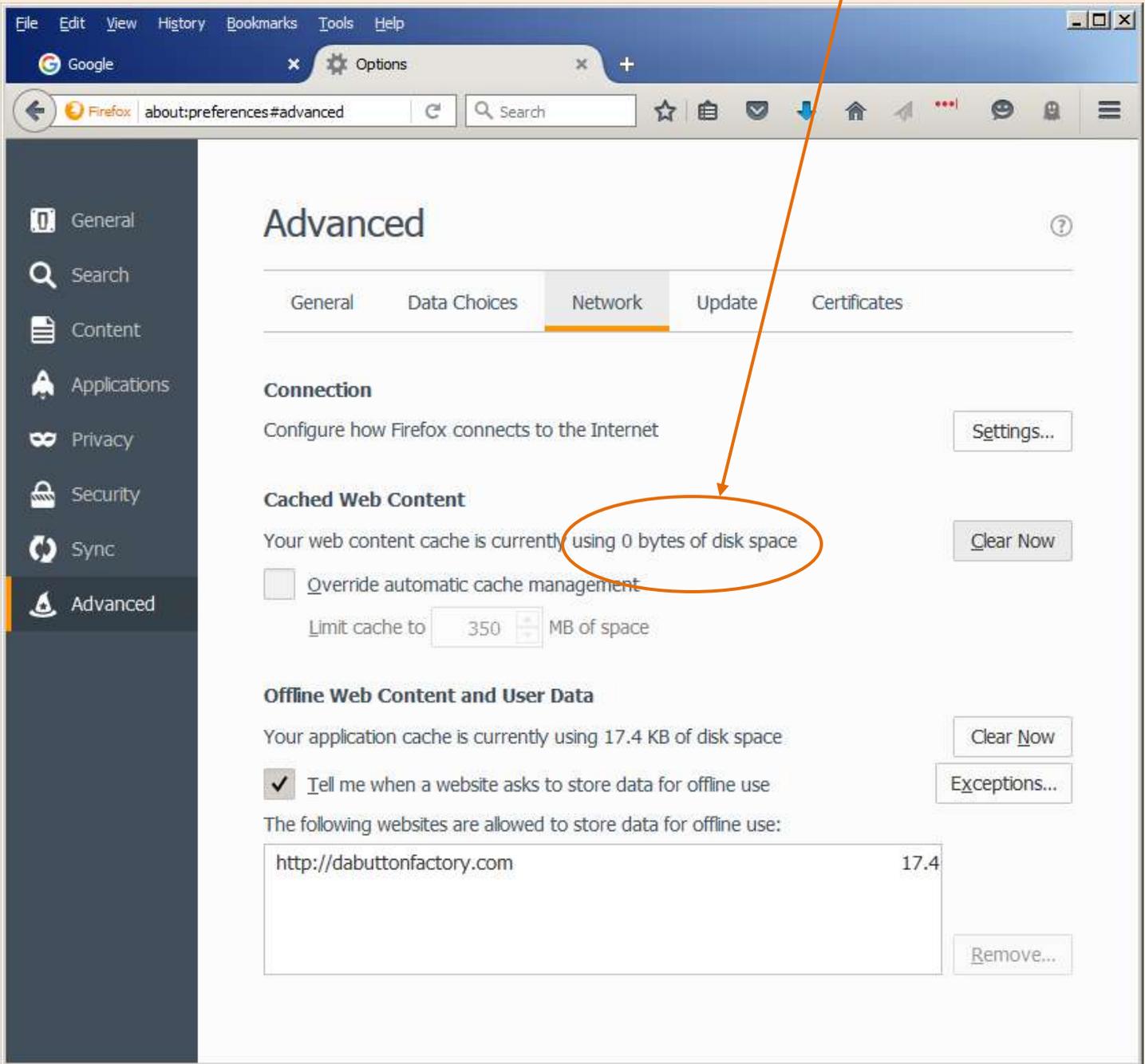


Click the "[Advanced](#)" link on the left side of the tabpage.

4. Click on the "[Clear Now](#)" button to the right of the "Cached Web Content" text.



It usually takes clicking on the "Clear Now" button a couple of times before the space used indicator goes to zero.

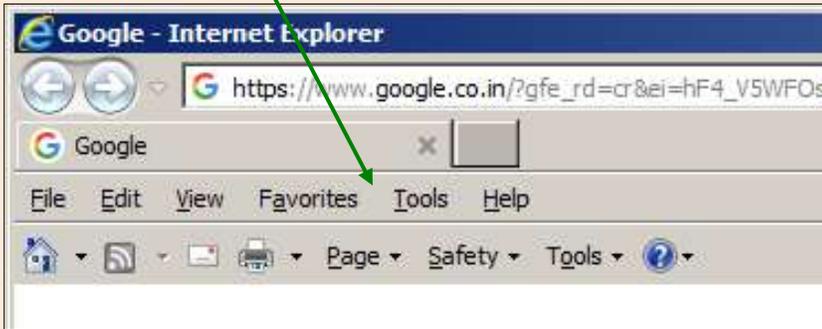


5. Once the space used indicator is reset to zero, the web cache for the browser has been cleared.

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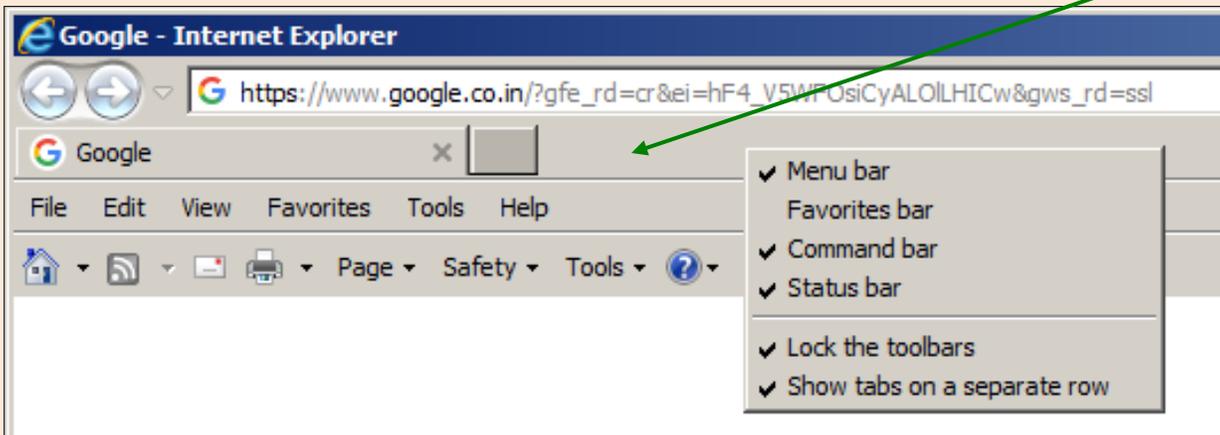
Internet Explorer 11

1. Ensure that the Menu Bar is visible.



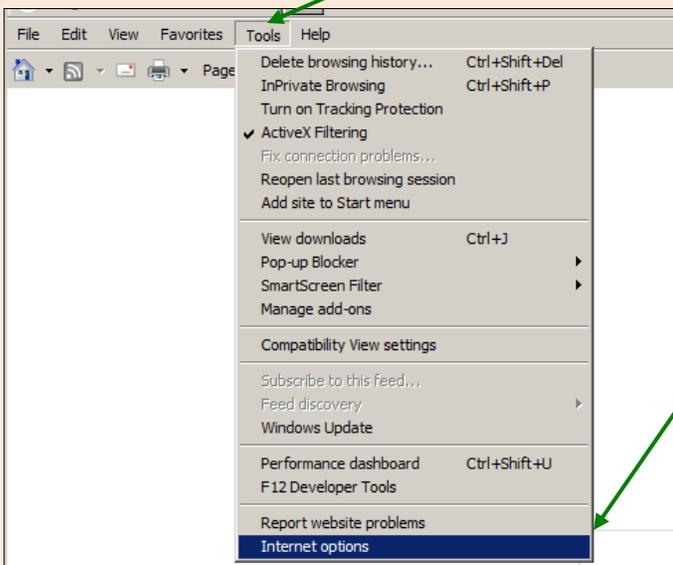
The Menu bar

If the Menu Bar is not visible, make it visible by right-clicking in the unused grey area to the right of the last visible tab

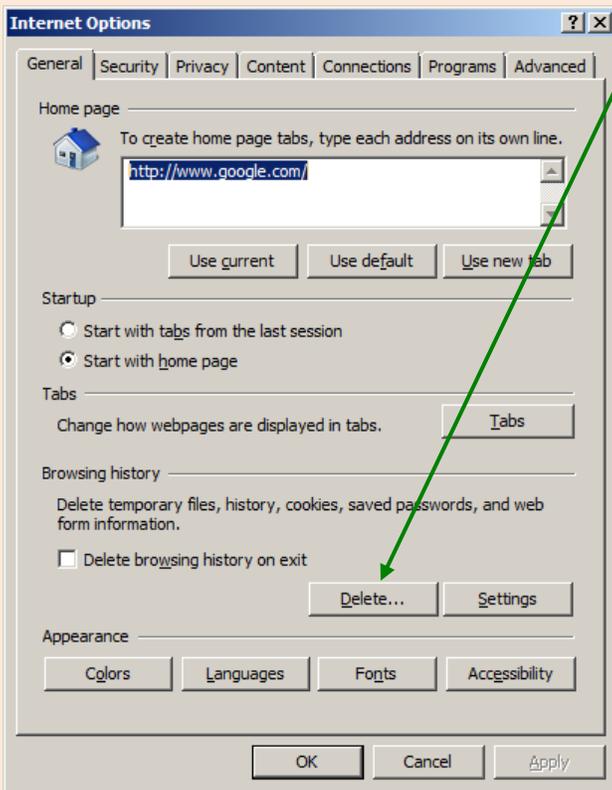


Then ensure that the "Menu Bar" entry is checked by LEFT-clicking on it to toggle the checkmark until it is ON.

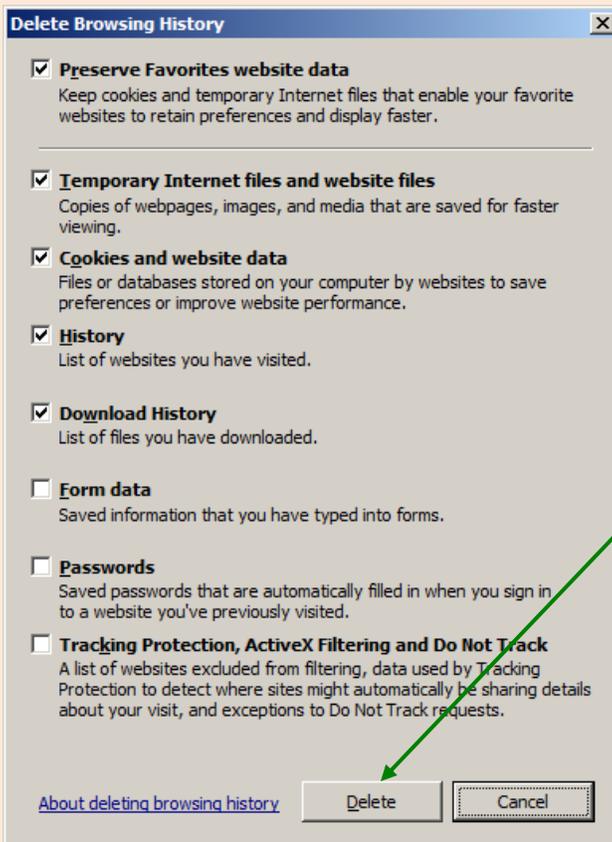
2. Left-click on the menu item TOOLS, then left-click on the sub-menu item Internet Options.



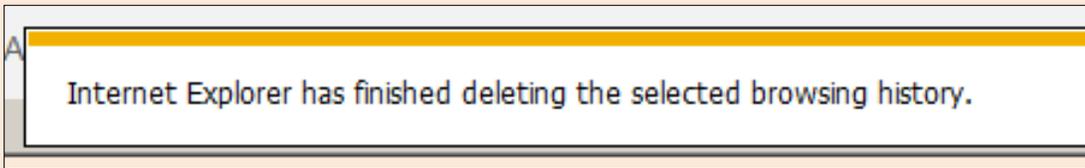
3. In the Internet Options popup window, click on the [Delete](#) button.



4. The following popup window will be displayed. Set the checkmarks as shown, then click the [Delete](#) button.



When the cache has been cleaned out, this message will pop up across the bottom of your browser tabpage....



....and the Internet Options popup will be on top. Click the OK button.

Your browser cache has now been cleared.

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Safari

Safari 8.0+ (Mac) - Clearing Cache and Cookies

1. Click Safari in the upper left hand side of your screen. In the menu that appears, click Preferences.
2. In the window that appears, click the Privacy tab.
3. Click the button Remove All Website Data....
4. Click Remove Now in the pop up window that appears.

Note that in the Mac, this will remove ALL of the users data that has been saved, including saved user IDs and password, as well as cookies from the websites you like. Think about it before clearing the cache.

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